

HILTON HONORS MILITARY POINTS DONATION FREQUENTLY ASKED QUESTIONS



1 HILTON HONORS MILITARY

WHAT IS HILTON HONORS MILITARY?

The Hilton Honors Military Program was created to provide support to veterans and their families as they secure civilian employment. In partnership with the National Association of State Workforce Agencies (NASWA) and individual State Workforce Agencies, Hilton Honors is donating points to eligible* transitioning service members, veterans, and military spouses. By becoming an Honors Military member, you will receive a 100,000 point donation to support travel related to your job search.

2 GETTING STARTED

HOW DO I KNOW IF MY STATE IS PARTICIPATING IN THE PROGRAM?

Refer to the Participating States list on jobs.hilton.com/military to determine if your state or the state you are traveling to is participating.

HOW DO I LOCATE AN AMERICAN JOB CENTER?

Locate the American Job Center closest to you by visiting www.careeronestop.org/LocalHelp/.

3 HONORS ACCOUNT SET-UP AND MANAGEMENT

Once approved by the designated staff in your local American Job Center, you must enroll in the Hilton Honors loyalty program to participate and receive benefits provided through Honors Military. Enroll in Hilton Honors at JoinHonors.com or call 1-800-4HONORS.

HOW DO I CREATE AN HONORS ACCOUNT?

Visit JoinHonors.com to enroll online. You can also call 1-800-4HONORS.

HOW WILL I KNOW WHEN MY HONORS ACCOUNT HAS BEEN CREATED?

You will receive an email with your Hilton Honors account number and PIN to access your account at JoinHonors.com.

WHAT IF I ALREADY HAVE A HILTON HONORS ACCOUNT?

If you have an existing Honors account, you do not need to set up an additional account. Simply provide your existing Honors account number to the veteran's representative at your local American Job Center. If you do not know your existing Honors account number, please contact Hilton Reservations and Customer Care at 1-800-4HONORS.

4 USING YOUR HONORS POINTS

WHO IS ABLE TO MAKE RESERVATIONS USING POINTS FROM MY HONORS ACCOUNT?

Honors Reward reservations may only be used by the eligible veteran, only for stays approved by the American Job Center.

HOW CAN I MAKE RESERVATIONS USING THE DONATED HONORS POINTS?

You can redeem Honors Points for hotel room rewards either online at JoinHonors.com or by contacting your local Hilton Reservations and Customer Care center at 1-800-4HONORS.

WHEN DO MY POINTS EXPIRE?

Your Honors Points will never expire.

IS IT POSSIBLE TO HAVE MORE POINTS ONCE I HAVE USED THE ALLOCATED AMOUNT DONATED TO MY ACCOUNT?

Point donations are provided at the discretion of each State American Job Center. Due to tax restrictions, we are limited to making donations once per calendar year.

* Eligibility is state specific and determined by each State Workforce Agency.

Hilton Honors membership, earning of Points and Miles and redemption of points are subject to Hilton Honors Terms and Conditions.

Hilton Honors Military – State Program Contacts

State	Contact	Email	Phone
1. Arizona	Ray Tilkens	Rtilkens@azdes.gov	(520) 209-1038
2. California	Kimberlee Meyer	WSBVeteranHiltonHonors@edd.ca.gov	(916) 654-5468
	Gabriela Vasquez-Martinez	Gabriela.Vasquez-Martinez@edd.ca.gov	(916) 654-0858
3. Colorado	Colin Schneider	colin.schneider@state.co.us	(303) 318-8558
	Mark Simmons	mark.simmons@state.co.us	(719) 667-3720
	Tim Marquart	tmarquart@co.weld.co.us	(970) 353-3800
4. Connecticut	Daniel Laffin	Daniel.laffin@ct.gov	(203) 859-3412
5. Florida	Shawn Forehand	Shawn.forehand@deo.myflorida.com	(850) 717-0726
	Andre Anderson	Andre.anderson@deo.myflorida.com	(850) 245-7411
	Ame Sanchez	Amethyste.Sanchez@deo.myflorida.com	(850) 245-7405
6. Iowa	Shaun Leek	Shaun.leek@iwd.iowa.gov	(515) 725-3815
	Linda Rouse	linda.rouse@iwd.iowa.gov	(641) 684-5401 Ext. 40018
7. Kansas	Gary Westerman	Gary.westerman@ks.gov	(785) 762-8870
	James Riley	james.riley@ks.gov	(785) 207-1974
8. Maine	John Wagner	John.W.Wagner@maine.gov	(207) 373-4010
	Mark Cafiso	Mark.j.cafiso@maine.gov	(207) 822-3344
9. Massachusetts	Brian Ottlinger	Brian.j.ottlinger@massmail.state.ma.us	(508) 977-1407
	Robert Doucette	Robert.doucette@massmail.state.ma.us	(617) 661-7867
10. Minnesota	Laurie Javorina	laurie.javorina@state.mn.us	(612) 970-5611
11. Missouri	Shams Chughtai	Shams.chughtai@ded.mo.gov	(573) 526-9762
	Steven Hamby	Steven.hamby@ded.mo.gov	(573) 751-3831
12. Montana	David Petaja	Dpetaja2@mt.gov	(406) 444-1672
	Rhonda Huseby	rhuseby@mt.gov	(406) 444-1490
	Dave Kelly	dkelly@mt.gov	(406) 444-1630
13. Nevada	Roy Brown	RLBROWN@nvdetr.org	(775) 684-0319

	Colleen Butler	clbutler@nvdetr.org	(775) 684-0317
14. New Hampshire	Bruce Ramos Pamela Szacik	Bruce.A.Ramos@nhes.nh.gov Pamela.R.Szacik@nhes.nh.gov	(603) 228-4056 603-228-4051
15. New Mexico	Chris Zafra	christian.zafra@state.nm.us	(505) 841-8517
16. Ohio	Sacha Parks	Sacha.Parks@jfs.ohio.gov	(614) 466-9780
17. Pennsylvania	Steve Wolf	stewolf@pa.gov	(717) 787-6874
18. Texas	Yolanda Moten Celina Galvan	Yolanda.moten@tvc.texas.gov celina.galvan@tvc.texas.gov	(512) 463-8016 (512) 463-2333
19. Utah	William Greer	wgreer@utah.gov	(801) 310-3169
20. Virginia	Robert M. Walker Jr.	Robert.walker@vec.virginia.gov	(804) 786-1245
21. Washington	Sam Mitchell	SMitchell@ESD.WA.GOV	(360) 570-6953
22. West Virginia	Chad Ketchum Darina Shapley	Chadwick.W.Ketchum@wv.gov Darina.k.shapley@wv.gov	(304) 558-1138 (304) 558-1138
23. Wyoming	Andrea Hixon	Andrea.hixon@wyo.gov	(307) 777-7807